

Avoiding making assumptions about what assistance a patient needs

Training all of my employees on how to treat someone with intellectual disability with respect

Not using mental retardation as a diagnosis

Ensuring the medical office is accessible for wheelchair users

Explaining procedures before doing them

Talking directly to the patient, no matter who else is in the room

I pledge to be **INCLUSIVE** in my healthcare community by...

Always asking patients if they have questions and giving them time to respond

Looking directly at the patient when speaking and verbally explaining procedures before beginning treatment and asking the patients if they have any questions

Providing sign language interpreting or real-time captioning services for effective communication

Partnering with a local disability organization to help me build a more inclusive practice

Participating in Special Olympics training to learn more about how to treat people with intellectual disability with respect

Providing accessible information in the format that is requested by the patient